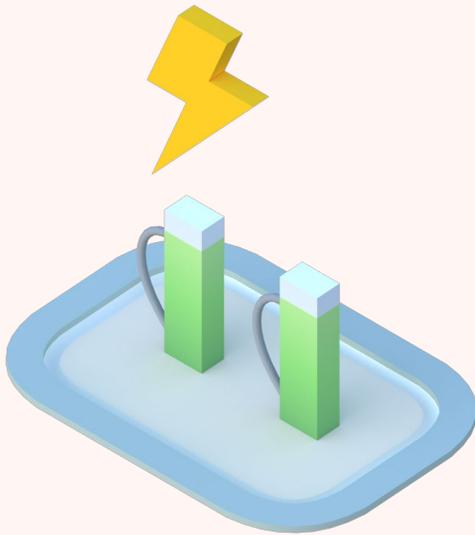


Equipment Manufacturers

Partner for Installation & Maintenance



Equipment manufacturers must provide certified maintenance and warranty repairs for their customers.

The availability of maintenance and repair services influences the purchase decision.

Customers are more likely to purchase products from manufacturers who offer reliable warranty coverage, as it gives them confidence that they will be taken care of in the event of a problem.

Quality Control

The warranty repair process can provide valuable feedback to manufacturers on how to improve their products. By analysing patterns in warranty repairs, manufacturers can identify design flaws, manufacturing defects, or other issues that need to be addressed.

Reputation

A manufacturer's reputation can be greatly affected by how well they handle warranty repairs. If a manufacturer has a reputation for not honouring warranties or providing poor customer service, it can result in negative reviews, lower sales, and damage to the brand.

Service Partner Expectations

- > Commitment from the service provider to ensuring that the chargers are up and running at all times
- > Certified service providers
- > Good geographical coverage
- > Well considered logistics for parts



Caverion is a leading installation and maintenance provider of electric vehicle charging solutions, serving equipment manufacturers nationally and internationally.

Reach out to learn more:



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